



Yeshiva Ohr Elchonon Chabad

7215 Waring Avenue • Los Angeles, CA 90046
(323) 937- 3763 • Fax: (323) 937-9456

COMPLAINT PROCEDURES

It is suggested that students who have a grievance(s) use the internal complaint procedure first to resolve the grievance(s). However, students may contact the Bureau for Private Postsecondary Education at any time for any grievance(s).

INTERNAL COMPLAINT PROCEDURE

Students should attempt to resolve any complaints directly, on an informal basis, with the party or parties involved. If the matter cannot be resolved informally, the student should direct the complaint in writing to the Dean and request a formal conference. The complaint will be investigated, and the student will be informed of the resolution of his complaint, in writing, within 30 days. No person directly involved in the complaint issue will make the final determination.

AARTS COMPLAINT PROCEDURE

Complaints may also be filed with the agency that accredits Yeshiva Ohr Elchonon Chabad, by contacting the Association of Advanced Rabbinical and Talmudic Schools at 2329 Nostrand Ave., M-200, Brooklyn, NY 11210, Telephone: 212.363.1991, Fax: 212.533.5335.

STATE COMPLAINT PROCEDURE

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's internet Web site <https://www.bppe.ca.gov/>.